

Paul Mazzara
President RBAssociation
Kansas City, MO

AIRLINE EXPERIENCE

American Airlines (2001 - 2010)

1. Aircraft Mechanic 2001 - 2010

2. TWU LL530 Chairman Benefits Representative 2001 - 2010

- a. Responsible for all aspects of Local 530 benefits for all members, FMLA, ADA, Comp, LTD, STD and was Chair of Accommodation Panel for base. Also assisted with social security disability claims processing and appeals
 - i. Handled & monitored all leaves of absence and long-term disability paperwork
- b. Responsible for all retirements; handled pension paperwork from start to finish. Only union benefits coordinator allowed by company to review and submit pension paperwork for processing
- c. Monitor Support and Assist TWA retiree's benefits. Provide coordination with AA benefits and advocate dealing directly with management.
- d. Responsible for retirees Medicare Part A, Part B and enrolling into Medicare part D - Handled approx. 300 retirees every year during Medicare open enrollment and maintaining records
 - i. Monitored and assisted healthcare associated with HCTC tax credit paperwork
- e. Handled two separate special offerings from company: 2008 VBR -Retired 270; 2010 - Retired 280 during the closing of Kansas City base. Assisted employees in all steps from explanation of paperwork to final review. Retained records and submitted final packages to company.
 - i. Assisted with any Medicare eligible members
 - ii. Worked in concert with AA retirement department
 - iii. This group included but not limited to all Union members, management, non- management, support staff, and agents.
- f. Since 2006, when Medicare was first introduced, I was a volunteer for Medicare helping during open enrollment every year. I also became a trainer during these enrollment periods and a Certified Medicare Counselor. Maintained records and assisted 300 retirees every year

3. AA/TWU Systems Vice Chairman Benefit Committee 2003 - 2010

- a. Benefits committee was responsible for coordinating and meeting with the company on all aspects of benefits offered
- b. Received award for work on FMLA committee redesigning the complete process used by American Airlines

4. Vice Chair Air Transport Division TWU Veterans Committee 2009 -2010

- a. Establishing the first ATD Veterans committee to support and provide education to all veterans
- b. Led the first Wounded Warriors event

5. Title I & III Vice president LL530 - 2008 - 2010 (AMT Mechanics & Fleet Service)

- a. Responsible for all union duties associated with Title I & Title III groups
 - i. Responsible for all union stewards and grievances
 - ii. Responsible for 600 union members

TWA/IAM (1979 - 2001)

Aircraft Mechanic

1979 – 1990 Local 1056 Union Representative – Grievances, benefits, etc.

1989 - 1990 Local 1056 Safety Committee Chairman

1993 – 1995 Local 1650 - Grievance Committee Member – Handled all union processes for Hanger base of 2000 union members – All groups

OTHER CAREER EXPERIENCE

American Airlines Retirement Committee (2011- present) – AMRRC.net

- Chairmen of the Board

Retirement Benefits Association - President/Owner/Retiree (2010 - present)

- **Medicare Enrollments**
 - Maintain records for 700 Medicare eligible retirees
 - Medicare A & B
 - Medicare Part D
 - Medigap Plans/Advantage Plans
 - Assist 500 members each year during open enrollment with education and enrollment into best plan per medication requirements
- **Medicare Assistance/Counseling**
 - Medicare Certified Counselor – must maintain 36 hours training per year and volunteer at least 6 hours per week – Achieved Gold status
 - Assist Medicare during the course of the year and during open enrollment with education and assistance to any person requiring or requesting help from Coordination Medicare Services
- **Assistance in Retirement Exiting Paperwork**
 - Continue assisting AA employees, management, non-management, agents, support staff, and union members with complete pension process
- **Medical Insurance Assistance**
 - Provide assistance and being advocate for AA, TWA, and other companies benefits issues retirees experience.
- **Insurance Claims - Medical, Dental, Continuation of Cobra**
 - Provide assistance and advocate for any member needing help with their healthcare needs
 - Assistance with HCTC qualified employees, maintain qualified plans for members to choose for dental and vision once Cobra runs out
- **Retiree Resource for 750 members of RBAssociation**
 - Act as a resource for people who need assistance with ANY benefit
 - Retirees Advocate with American Airlines benefit department
 - We do not sell insurance; all recommendations based solely on each person's needs
 - We pride ourselves to find Dental, Vision Plans, and other associated benefits that offer our members the best discounts possible without any profit to the RBAssociation

Retiree Expertise

- a. ADA
- b. Social Security
- c. FMLA
- d. Social Security Disability
- e. Worker's Compensation Health Care Plans
- f. Long/Short Term Disability Insurance Plans
- g. Leave of Absence
- h. Pension Processing
- i. Healthcare advocate, facilitate solutions
- j. Coordinate directly with all levels at AA benefits department, Healthcare plans, retirement, etc...
- k. TWA retiree healthcare plans, life insurance, etc...
- l. Retirement Processing – Pensions, Life insurance, Healthcare, etc...
- m. Medicare A and B; Medicare Part D
- n. Medigap Plans/Advantage Plans

Medicare Volunteer Experience 2009 - present

Medicare Counselor – certified

- Enrolling Medicare participants during open enrollment period
- Enrolling and answering needs of eligible Medicare participants
 - Medicare Part D
 - Coordination of Medicare
 - Advantage Plans, Medigap Plans and Original Medicare

AWARDS AND CERTIFICATION

- Certified Medicare Counselor – 2009, 2010, 2011, 2012, 2013
- Award for Years of Outstanding and Dedicated Service to the TWA Union Local 1056 1990
- Award for Years of Outstanding and Dedicated Service to the Transport Workers Union of America 2010
- Award for Years of Outstanding and Dedicated Service to the Veterans Committee as Vice Chairmen Transport Workers Union of America 2010